

Employment Opportunity

Vacant Position: Living Space – Residential Support Worker

Competition #: 2018-24

Employee Group: OPSEU Local 631

Work Location: Timmins

Rate: \$25.27 - \$27.45

Language Requirement: Bilingual required

Inquiries:

Jean Montague Human Resources 705-267-8100, ext. 2248

Please send resumés to: <u>humanresources@cmhact.ca</u> and indicate in the subject line the competition number and job title

Please advise Human Resources if you will require accommodation in accordance with the Ontario Human Rights Code or the Accessibility for Ontarians with Disabilities Act in order to properly participate.

We thank all applicants for their interest in this employment opportunity. We will contact those candidates who are invited to participate in an interview.

Living Space – Residential Support Worker

Reporting to the Program Manager of Housing, the Living Space Residential Support Worker utilizes a person-centered approach to support individuals experiencing homelessness, or who are at risk of homelessness.

The Living Space RSW will conduct intakes and triage the needs of patrons utilizing the shelter. S/he will respond to crises as they arise, assess safety and suicide risks, and provide crisis management to patrons requiring support.

The Living Space RSW will also facilitate the day-to-day operations of the shelter by facilitating meal preparation and housekeeping duties, monitor building safety, assist in training new staff, maintain patron records, use effective conflict resolution skills when necessary, and work collaboratively and positively with co-workers and the Program Manager to offer a personcentered approach to support services, etc.

Requirements:

- post-secondary education in social sciences; SSW diploma at minimum;
- Knowledge of mental health and addictions;
- Effective crisis intervention skills;
- Strong interpersonal and communication skills;
- Ability to work as a team member as well as independently;
- Paid or unpaid experience working with vulnerable groups;
- Ability to relate to diverse populations;
- Ability to stay calm under pressure;
- Willing to work night shifts throughout the week;
- Work collaboratively with community partners;
- CMHA-CT is committed to achieving a diverse workforce and strongly encourage applications from Indigenous people.

Experience supporting individuals living with serious mental illness is preferred.

We value the expertise gained through living with a mental illness.

Personal experience will be considered an asset.