Canadian Mental Health Association Cochrane-Timiskaming

JOB POSTING

Competition #: 2019-04

Vacant Position:
Information Technology Support Worker

Employee Group:
Non-Union

Work Location: Timmins

Status: Permanent Full-time

Language Requirement:
Bilingual preferred

Posting period:
February 5 – 15, 2019

Inquiries:

Jean E. Montague
Human Resources
705-267-8100, ext. 2248

Please send resumés to:
humanresources@cmhact.ca and indicate in the subject line the competition number and job title.

We thank all applicants for their interest in this employment opportunity. We will contact those candidates who are invited to participate in an interview.

Please advise Human Resources if you require accommodation in accordance with the Human Rights Code or the Accessibility for Ontarians with Disabilities Act in order to properly participate.

IT Support worker

The Canadian Mental Health Association – Cochrane Timiskaming Branch is currently recruiting an IT Support Worker.

The Information Technology Support worker serves as technical expert for the maintenance and support of IT systems including voice, video, and data. The ITSW will maintain systems in an effective and efficient manner and will ensure best practices are followed to reflect the agency's growing needs and future direction. The ITSW will support the stable operation of the agency's network and will support employees' technological needs.

Requirements:

- Technical degree in information science, computer science, or equivalent experience combined with 2+ years of experience;
- Knowledge of IT principles, concepts, and methods;
- Strong familiarity with PC hardware, software, and peripherals;
- Experience in support of Microsoft products;
- Strong analytical, interpersonal, and communication skills;
- Knowledge of networking technologies and IP addressing;
- Experience with:
  - virtual technologies (VMware/Hyper-V);
  - terminal services and remote desktop servers;
  - Windows servers 2012 and 2016, SQL servers, Office 365;
  - Back-up solutions, i.e., Datto;
  - SonicWall, Firewall, WatchGuard security solutions;
  - VOIP, IP-based phone systems, i.e., Avaya;
- Access to a reliable vehicle and a valid driver's license;
- Fluency in English.