



Canadian Mental  
Health Association  
Cochrane-Timiskaming

## ***JOB POSTING***

*Competition #: 2024-08*

*Vacant Position: Program Assistant*

*Employee Group: OPSEU Local 631*

*Work Location: Timmins*

*Status: Permanent Full-Time*

*Rate: \$22.39 - \$25.08*

Language Requirement: Bilingualism, English and French, is required. In accordance with our designation under the French-Language Services Act, if no bilingual candidates (both internal and external) meet the qualifications of the position, English-speaking candidates may be considered.

Posting Period: January 25 – February 4<sup>th</sup>, 2024

*Inquiries / Requests for a Complete Job Description:*

[humanresources@cmhact.ca](mailto:humanresources@cmhact.ca)

*Please send resumés to:*

[humanresources@cmhact.ca](mailto:humanresources@cmhact.ca) and indicate in the subject line the competition number and job title.

*Please advise Human Resources if you require accommodation in accordance with the Human Rights Code or the Accessibility for Ontarians with Disabilities Act in order to properly participate.*

**We offer a comprehensive compensation program and the opportunity to work alongside a team of energetic and spirited employees who are committed to improving the lives of those who rely on us for support**

## **Program Assistant**

The Canadian Mental Health Association – Cochrane Timiskaming Branch (CMHA-CT) is currently recruiting a Program Assistant for its Timmins office.

In keeping with the Mission, Vision, Values of the CMHA-CT, the Program Assistant is responsible for providing administrative and clerical support to the CMHA-CT program teams by supporting the non-clinical functions of the programs and by acting as an interface between the clients, clinical staff, other service providers, healthcare providers, family members, and community partners.

The Program Assistant recognizes and respects the individuality and uniqueness of each client, including their needs, values, beliefs, and choices.

### **Qualifications:**

1. Minimum Grade 12 diploma;
2. Diploma from a college-level secretarial arts program is preferred;
3. Knowledge of medical records procedures and medical terminology is preferred;
4. Demonstrated proficiency with Microsoft applications such as Outlook, Word, Excel;
5. Demonstrated clerical skills;
6. Understanding of and ability to work within professional and ethical guidelines;
7. The ability to engage and work with a broad age group of clients with diverse and complex issues;
8. Highly effective oral, written, and interpersonal communication skills;
9. Ability to meet tight deadlines and work in a fast-paced, often pressured, environment;
10. The ability to provide services according to a work schedule determined by the employer and according to the needs of the individuals served.

***CMHA Cochrane-Timiskaming actively seeks candidates who are First Nations, Métis, Inuit, and urban Indigenous; Francophone; Black and racialized; members of 2SLGBTQIA+ communities; trans and nonbinary; and disabled.***